

# EMERGENCY SITUATIONS

**Student Wellness Services**  
613-533-2506  
wellness.services@queensu.ca  
During weekday business hours

**Queen's 24 hr Emergency Report Centre**  
613-533-6111  
Blue lights with emergency telephones are located throughout campus

**911**

## SITUATIONS REQUIRING IMMEDIATE REFERRAL/REPORTING

### D E S I R E / S U I C I D E

Regardless of the circumstances or context, ANY reference to wanting to die/suicide should be taken seriously and a mental health professional should be contacted  
Warning signs might include:

- Expressed feelings of worthlessness, helplessness, or hopelessness.
- Expressed thoughts that the world, their family and friends would be better off without them.
- Expressed feelings of powerful guilt or shame.
- Expressed desire to die by suicide.

**Student Wellness Services 613-533-2506**  
**Queen's 24 hr Emergency Report Centre 613-533-6111 or 911**

### T H R E A T S

- Any type of physical violence causing bodily harm (self or other).
- Specific threats of violence or harm.

### B E H A V I O U R

- Incoherent or unintelligible.
- Cannot be calmed.

### A L C O H O L / D R U G S

- Potential drug overdose.
- Potential alcohol poisoning.

**Queen's 24 hr Emergency Report Centre at 613-533-6111 or 911**

### S E V E R E

Immediate options for safety and medical attention:

Call **911** or **Queen's 24 hr Emergency Report Centre**

Information about behaviours that give rise to a risk of harm to self/others may be forwarded pursuant to university response process/protocols (e.g. student at risk, threat assessment), in the interest of health and safety.

### P E E R S U P P O R T

**AMS Peer Support Centre**  
peersupport@ams.queensu.ca  
613-533-6000 ext. 75111

**SGPS Student Advisors**  
advisors@sgps.ca  
sgps.ca/advisors

**Residence Life and Dons**  
reslife@queensu.ca  
613-533-6790

### E M P L O Y E E S U P P O R T

**LifeWorks**  
24/7 Employee and Family Assistance Program.  
1-877-789-7572

**Support Services and Community Engagement**  
Assistance for staff and faculty managing difficult student behaviours.  
supportservices@queensu.ca

### H A R A S S M E N T A N D D I S C R I M I N A T I O N

**Harassment and Discrimination**  
queensu.ca/secretariat/harassment-discrimination/overview

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#### CARE Referral Program

Connecting students with resources.  
supportservices@queensu.ca  
queensu.ca/carereferral

#### Ban Righ Centre

Welcoming women of diverse backgrounds and ages, especially mature women returning to studies. Offering community, personal, practical and financial support.  
brc@queensu.ca  
613-533-2976

#### Campus Security and Emergency Services

24/7 Inquiries  
613-533-2976 d"

613-549-7850

#### Kingston Health Sciences Centre

613-548-3232 (main line)

#### Mental Health Helpline - Ontario

Help in 170 languages.  
1-866-531-2600

#### Telephone Aid Line Kingston (TALK)

Crisis 6pm – 2am  
613-544-1771

#### Human Trafficking Hotline

1-833-900-1010

#### 7 cups

24/7 emotional support and chat rooms.  
7cups.com

If you have questions or comments about this folder, or would like additional copies, or alternative formats,



## SITUATIONS REQUIRING ATTENTION

### Academic Concerns

Refer a student to faculty based academic advisors for the following reported concerns:

- Serious academic concerns.
- Considering withdrawal.
- In jeopardy of failing.
- Changes in academic performance (deterioration in quality of work, frequently missed assignments and classes, excessive procrastination, avoidance