

Who is the

Queen's - QUFA  
Conflict  
Resolution  
Services

# Queen's UFA Conflict Resolution Services

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**What services do we offer?**

**How does it Work?**

**Frequently Asked Questions**

**Mediation:**

**What topics are appropriate for this service?**

x

**Conflict Coaching:**

**Group Processes:**

**What topics are not appropriate for this service?**

*All services are:*

x

**Training:**

**How do I initiate the process?**

**Is the grievance process still available?**